

The following information is provided about the support available at University Centre Reaseheath.

The **HE Support Team (HEST)** is centrally located to support all DSA students and to give advice screening and one off support sessions to students. The HEST team can also arrange diagnostic sessions and support for students making the transition from FE to HE. The HEST coordinates and liaises with NMH providers, suppliers and specialist tutors/mentors to help students access their DSA support allocation. The HEST also liaises with the University Centre to draw up Inclusion Plans for students with DSA and to communicate their reasonable adjustments to the HEI. The HEST also have a small number of Dictaphones and overlays that can be loaned to students on a short-term basis.

All **curriculum areas** provide study skills tuition within the timetable to help students develop research, referencing, presentations, time-management, prioritising work, academic writing style, structuring work, exam revision etc.

The HEST team provides occasional sessions for students in crisis and interim study skills support if required.

The **Library** offers the following to support disabled HE students.

- An adjustable desk that can be moved and set to a height that is best suited for a student.
- Access to computers in the common area and in a quiet room.
- Audible books that partially or hard of hearing students can use to alternatively extract information.
- A section of books on disability and lifestyle. How various disabilities are viewed and stories of how those with disabilities have lived their life.
- Helpful staff that are always knowledgeable and staffing the desk to assist in any way possible.
- A side room that is kept quiet during periods of the day those students who are sensitive to high noise levels can use for some quiet focus time.
- A librarian with brief skills training and experience who can recognise when a student may be in need of extra assistance or monitoring.
- Close access to disabled toilets.

Study pods can be booked by students through the Library and the HE faculty to use for group work or individual study.

The **Careers and Placement team** have links with organisations which specialise in advice for disabled students and supports students with work placements.

The University has some **Assistive Technology** on campus. All PCs in the college have Texthelp and Inspiration installed which can be used by any student during opening hours. Students can download free software which contains a variety of simple assistive technologies including screen tints, cursors, a basic text read app and a magnifier.

**Student IT Support** provides assistance to all students who have minor problems with Wi fi and viruses etc.

The University's **Wellbeing Team** has a range of support in addition to that offered specifically to disabled students. The Welfare team offers support on sexual health, well-being, social issues and emotional issues as well as implementing the safe-guarding policy for both daily and residential students. The support is offered through individual welfare appointments, mental health advices, appointments with the college nurse, support groups, workshops, drop-ins and arrangement of appointments with qualified counsellors.

The College has an extensive **Student Services Department**. There are a number of specially equipped rooms in the student halls. The needs of students requiring extra residential facilities are considered on an individual basis at a multi-agency meeting held in the term before the student arrives at college. There is a wheel chair at reception for visitors who require one.

The **College Catering department** is happy to provide special diets to suit the medical and ethical needs of HE students.

[www.hest@reaseheath.ac.uk](mailto:www.hest@reaseheath.ac.uk)

<https://ucreaseheath.ac.uk/undergraduate-study/student-support/>